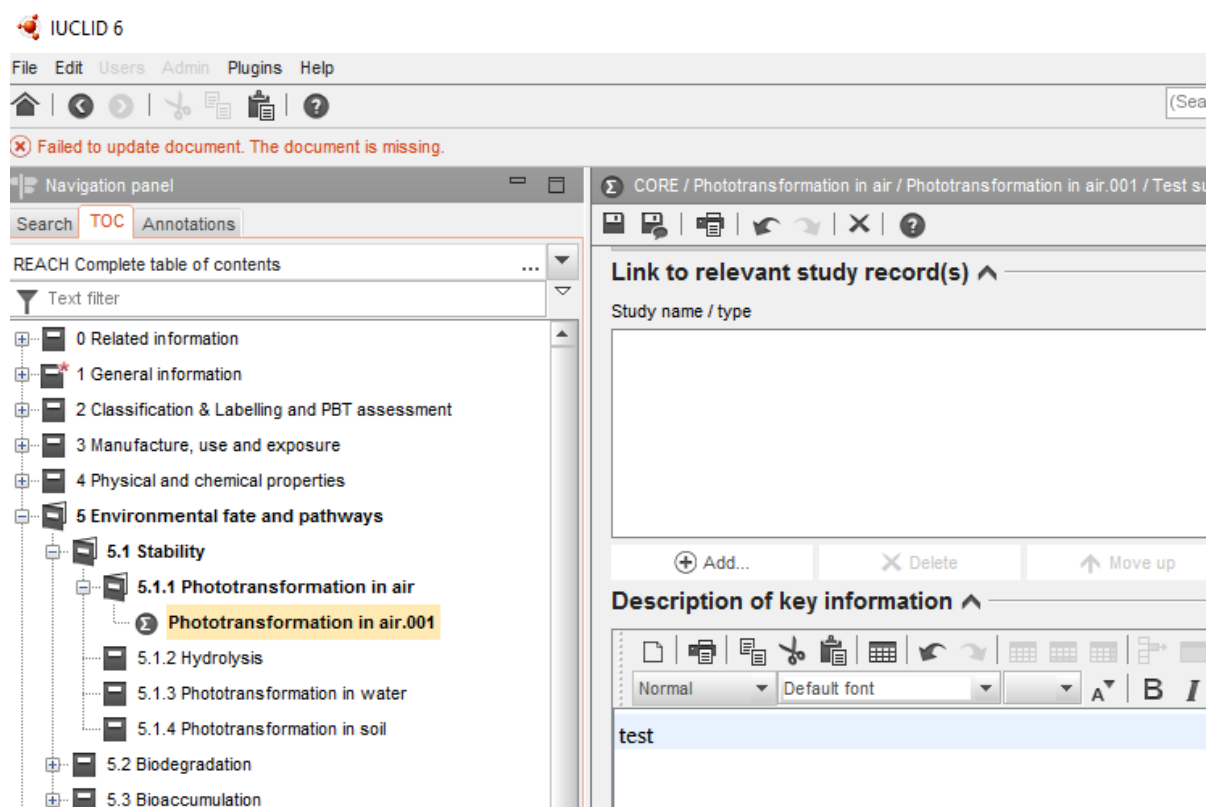


Fix for the issue "Failed to update document. The document is missing."

The issue "Failed to update document. The document is missing." occurs in IUCLID6 v1.2.0 if Instance Based Security (IBS) is disabled and a simple user tries to update a document created by another user.



The procedure below provides fix for the issue.

Procedure

Make sure that you have valid backups of your IUCLID data stored in a safe location!
Only after that proceed to the steps below.

How to take backups of IUCLID 6 data is explained:

- a) In IUCLID 6 Server installation manual for IUCLID 6 Server.
- b) In Functionalities of IUCLID 6 for IUCLID 6 Desktop.

Both manuals are available for download from the IUCLID 6 Web Site:

<https://iuclid6.echa.europa.eu/documentation>

- 1) Stop IUCLID 6 Server

```
C:\Windows\System32\cmd.exe

Microsoft Windows [Version 10.0.10586]
(c) 2015 Microsoft Corporation. All rights reserved.

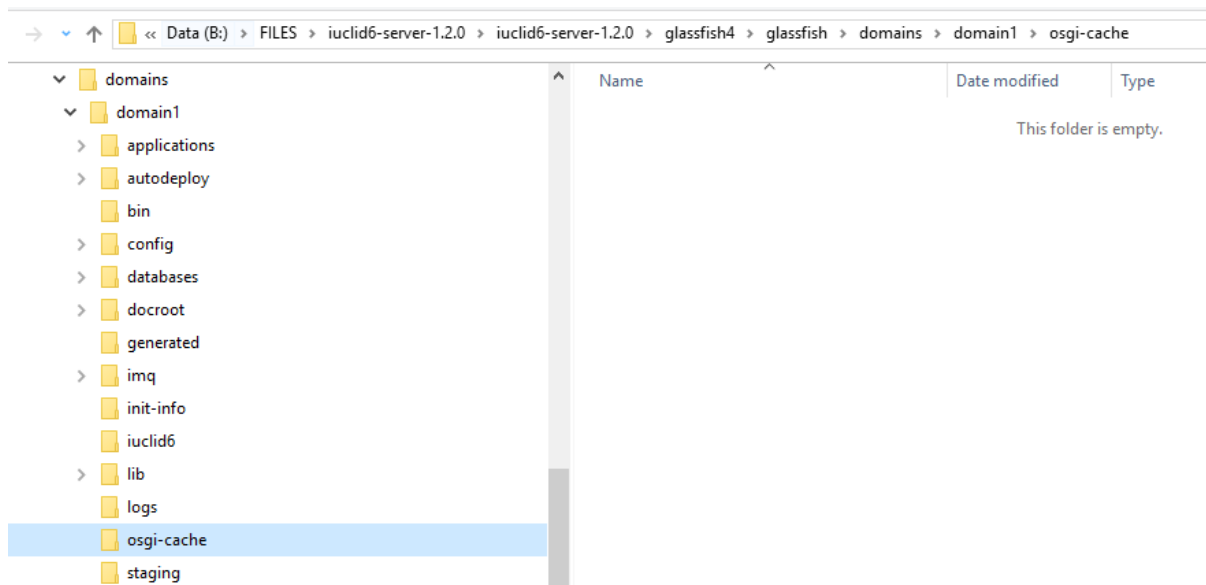
B:\FILES\iuclid6-server-1.2.0\iuclid6-server-1.2.0>stopIuclid.bat
Waiting for the domain to stop ....
Command stop-domain executed successfully.

B:\FILES\iuclid6-server-1.2.0\iuclid6-server-1.2.0>_
```

2) Clear contents of the following folders inside <IUCLID6 installation

folder>\glassfish4\glassfish\domains\domain1:

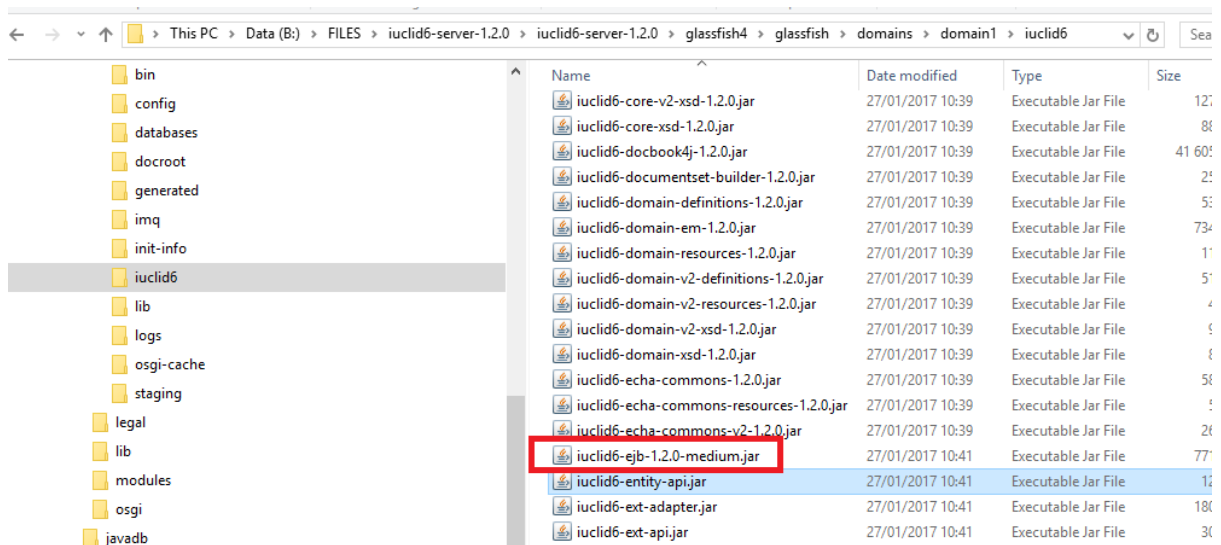
- a. osgi-cache
- b. staging
- c. generated
- d. logs



Warning: do not delete the folders but only contents of the folders!

3) Find the file iuclid6-ejb-1.2.0-medium.jar in the following folder:

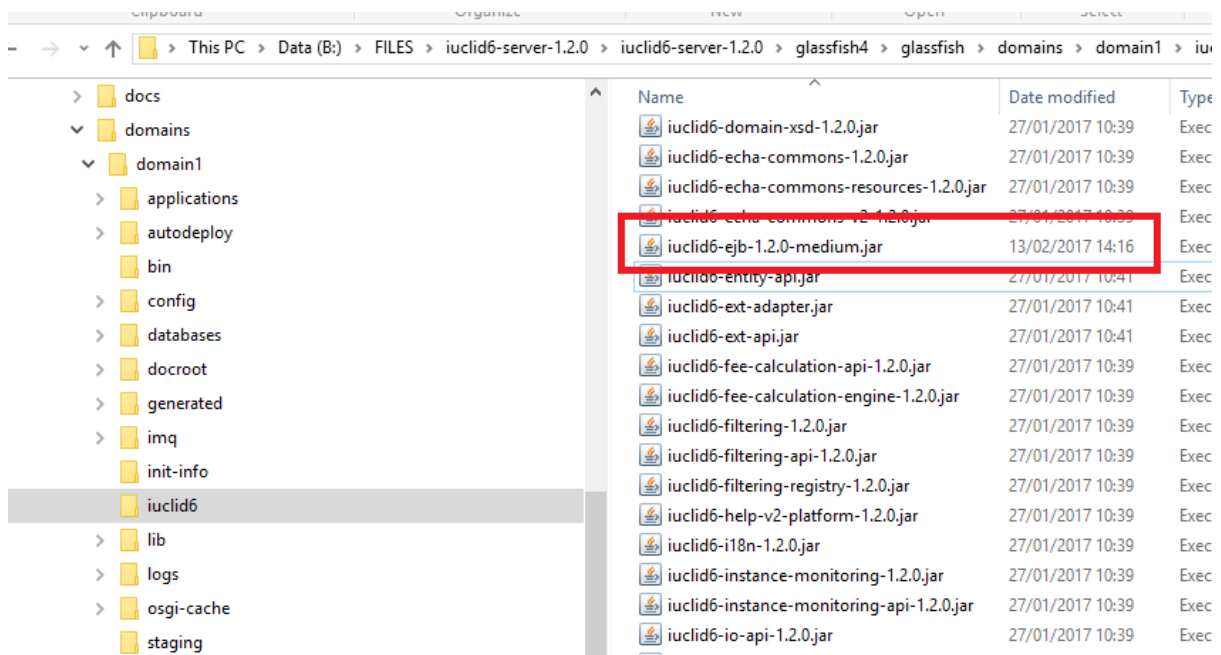
<IUCLID6 installation folder>\glassfish4\glassfish\domains\domain1\iuclid6



- 4) Remove the existing file from the folder. To do this you can:
 - a. Move the file to another folder.
 - b. Delete the file.

Warning: do not keep the old file in the folder even if you rename it or change its extension.

- 5) Copy the attached file iuclid6-ejb-1.2.0-medium.jar into the folder



- 6) Start IUCLID 6 Server.

```

B:\FILES\iuclid6-server-1.2.0\iuclid6-server-1.2.0>startIuclid.bat
Waiting for domain1 to start .....
Successfully started the domain : domain1
domain Location: B:\FILES\iuclid6-server-1.2.0\iuclid6-server-1.2.0\glassfish4\glassfish\domains\domain1
Log File: B:\FILES\iuclid6-server-1.2.0\iuclid6-server-1.2.0\glassfish4\glassfish\domains\domain1\logs\server.log
Admin Port: 4848
Command start-domain executed successfully.

B:\FILES\iuclid6-server-1.2.0\iuclid6-server-1.2.0>

```

- 7) Log in as a user who experienced the issue "Failed to update document. The document is missing." Check if the user can update the endpoint.

IUCLID 6

File Edit Users Admin Plugins Help

Substance saved successfully.

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